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| Ever-services | | | | |
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|  | | Your trusted partner |  | |

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# Introduction

Welcome to **Ever-Services**: For the very first time we are collapsing all government facilities at once, without any hassle, without any broker or third-party authorization.

In an increasingly digital age, where convenience and accessibility are paramount, we are proud to introduce **Ever-Services**— an innovative app designed to revolutionize the way citizens interact with government facilities. Our app aims to provide a seamless and user-friendly platform that grants citizens easy access to a comprehensive array of government services and facilities, all in one place.

**The Significance of Easy Access**:

Accessing essential government services and facilities should be a straightforward endeavor for every citizen. From applying for permits and licenses to locating public health centers and educational institutions, the availability of such resources profoundly impacts the quality of life within our communities. Yet, the traditional process of obtaining this information often involves navigating various websites, making phone calls, or visiting multiple physical offices—a process that can be time-consuming, confusing, and inefficient.

This is where, **Ever-Services** steps in. We recognize the importance of creating a unified platform that empowers citizens by providing them with quick and convenient access to a wealth of government facilities and services. By simplifying this process, we aim to enhance transparency, efficiency, and citizen engagement.

In an era marked by fast-paced lifestyles, the need for a tool that centralizes information and eases interactions with government entities cannot be overstated. With Ever-Services, we believe that citizens will not only save time and effort but also feel more informed and connected to the services their government offers.

Stay tuned as we delve deeper into the features that make Ever-Services an indispensable app for citizens seeking hassle-free access to government facilities. Discover how our platform brings government services to your fingertips, ensuring you're always in the know and in control.

# Executive Summary

Ever-Services - Transforming Access to Government Facilities

Ever-Services is an innovative mobile application aimed at simplifying and enhancing citizens' interactions with government facilities and services. In an age where digital convenience is paramount, Ever-Services offers a centralized, user-friendly platform that consolidates a vast array of government resources into one accessible and efficient hub.

Purpose and Significance:

The Ever-Services app was developed with the clear purpose of providing citizens with easy access to critical government facilities and services. The significance of this endeavor lies in:

1. Streamlined Access: Ever-Services streamlines access to government resources, eliminating the need for citizens to navigate multiple websites or make numerous phone calls.

2. Transparency: The app promotes transparency by providing accurate, up-to-date information about government facilities and services.

3. Empowerment: By placing essential resources at their fingertips, Ever-Services empowers citizens to take control of their interactions with government entities, reducing bureaucracy and inefficiency.

Key Features:

- A comprehensive database that centralizes information on government facilities.

- User-friendly interface with intuitive navigation.

- Advanced search and filtering options for easy resource location.

- Personalization through favorites and notification settings.

- Accessibility features for all users, ensuring inclusivity.

Benefits:

- Time and effort savings for citizens seeking government services.

- Up-to-date information to keep users informed.

- Empowerment through easy access to resources.

- Enhanced transparency in government interactions.

Security and Privacy:

Ever-Services prioritizes user data protection and privacy, complying with all relevant regulations. Users have control over their data and privacy settings.

Conclusion:

Ever-Services represents a groundbreaking solution for citizens seeking hassle-free access to government facilities. This app simplifies interactions, promotes transparency, and empowers users in their dealings with government entities. We invite you to experience the convenience of Ever-Services and join us in revolutionizing the way citizens engage with essential government resources.

# Company Overview

**Ever-Services**

is a dynamic technology company dedicated to empowering individuals and businesses through an array of innovative services and educational opportunities. Our commitment to excellence extends across various domains, including cyber solutions, app development, domain hosting, and career-oriented education.

**At Ever-Services**, we believe in providing high-quality, accessible solutions that enable our clients and students to thrive in an increasingly digital world.

**Our Services:**

1. Cyber Solutions: Ever-Services specializes in cybersecurity, offering robust solutions to protect your digital assets and sensitive information. Our team of experts is dedicated to safeguarding your online presence against evolving threats.

2. Bug Problem Resolution: We excel in identifying and rectifying software bugs and vulnerabilities, ensuring that your applications and systems operate seamlessly and securely.

3. App Development: Ever-Services has a proven track record in app development, creating customized solutions for businesses and individuals. Whether you need a mobile app, web app, or software, our team can bring your vision to life.

4. Domain Hosting: We provide reliable and secure domain hosting services, ensuring your website or application is accessible to users around the world. Our hosting solutions are designed for performance and scalability.

5. Educational Academy: Ever-Services is committed to nurturing talent and promoting digital literacy. Our educational academy offers affordable courses that enable students to build skills and make informed career choices. Our course offerings include:

- Programming: Learn programming languages and coding skills to excel in various technology fields.

- Cybersecurity Training: Gain essential knowledge and skills to protect digital assets and combat cyber threats.

- Bug Hunting: Develop expertise in identifying and fixing software vulnerabilities through ethical hacking practices.

- Networking: Acquire the skills needed to design, implement, and maintain network infrastructures.

**Affordable Learning:**

We understand the importance of education, and we're committed to making it accessible to all. Ever-Services offers high-quality courses at affordable prices, ensuring that individuals from all walks of life can pursue their passions and career goals.

**Our Mission:**

Ever-Services is driven by a mission to bridge the digital divide, equip individuals with essential skills, and provide businesses with the tools they need to thrive in an increasingly digital and interconnected world. We are dedicated to delivering excellence in all our services and educational offerings.

Join **Ever-Services**:

Whether you're seeking cutting-edge cyber solutions, reliable app development, secure domain hosting, or affordable education, Ever-Services is your trusted partner. Join us on our journey to empower individuals, protect businesses, and foster digital innovation. Together, we can build a brighter, more connected future.

# required accesories and info

Every platform needs user IDs and log authentication to interact with their services, and so do we.

You just need a device, which could be an IOS, Android or any other device as well. Download “EVER-SERVICES” from respected store.

To create an account, all you need is to be a citizen of Bangladesh and have your ID code, which contains your accessible information for processing.

A screenshot of a phone

Description automatically generated A screenshot of a phone

Description automatically generated

1. You might wonder where you can obtain this ID.

2. What if I was born after 2000?

3. Why do we require your ID?

4. What if you encounter any issues while interacting with our server?

After your birth, the Bangladeshi authorities will automatically assign a dedicated ID to you. If you were born in the 2000s, you must have an old national identity card with you. All you have to do is insert that ID number in the account creation section, and you're all set.

Every country has its security concerns for national security purposes. Therefore, we need your information for both our safety and yours.

We provide a 24/7 online service and a toll-free hotline number, so you can quickly contact our support team when facing any problems like this. After the call, you will receive a text containing information about the person you just contacted. You can rate or file a complaint about them, and our higher authorities will investigate the issue and provide you with justice."

# Market Analysis and planning

Market analysis for a project like Ever-Services, which offers a range of technology services and an educational academy, involves assessing the demand, competition, and potential growth opportunities in each segment. Here's a breakdown of a market analysis for Ever-Services:

1. Industry Overview:

- Technology Services: The technology services industry is a rapidly growing sector driven by digital transformation and increasing reliance on technology in various domains.

- Education and Training: The demand for digital skills and career-oriented education is on the rise, with a focus on programming, cybersecurity, and networking.

2. Target Market:

- Businesses and Organizations: Ever-Services' technology solutions cater to businesses looking for cybersecurity, app development, and hosting services.

- Individuals: The educational academy serves individuals, students, and professionals interested in enhancing their technical skills.

3. Market Demand:

- Cybersecurity: The growing frequency of cyberattacks drives demand for cybersecurity services to protect sensitive data.

- App Development: As businesses seek to establish their online presence, the demand for custom app development is increasing.

- Domain Hosting: With the proliferation of websites and online businesses, reliable domain hosting services are in demand.

- Education and Training: The digital skills gap and the need for career-oriented education create a strong demand for affordable courses.

4. Market Trends:

- Increased Cyber Threats: The rising number of cyber threats and data breaches emphasizes the importance of cybersecurity services.

- Mobile App Growth: The mobile app market continues to expand, offering opportunities for app development.

- Online Learning: Online education is a growing trend, with many individuals seeking skill development and career advancement through online courses.

- Remote Work: The shift to remote work has increased the need for secure hosting and online collaboration tools.

5. Competition:

- Identify key competitors in each segment, such as cybersecurity firms, app development agencies, hosting providers, and online education platforms.

- Analyze their strengths, weaknesses, market share, and pricing strategies.

6. Growth Opportunities:

- Expansion: Consider expanding service offerings or entering new markets to capitalize on emerging trends.

- Partnerships: Collaborate with educational institutions or businesses to enhance your reach and services.

- Online Marketing: Leverage digital marketing strategies to reach a broader audience and increase brand visibility.

- Continuous Learning: Stay updated on industry trends and technology advancements to offer cutting-edge solutions.

7. Regulatory and Compliance Factors:

- Ensure that your cybersecurity services comply with relevant data protection and privacy regulations.

- Meet any licensing or accreditation requirements for your educational academy.

8. Market Size and Projections:

- Gather data on the current market size and growth projections for each segment you operate in.

- Use market research reports, surveys, and industry analysis to estimate market potential.

9. Customer Feedback:

- Collect feedback from existing customers to understand their needs, satisfaction levels, and areas for improvement.

10. Financial Considerations:

- Analyze the financial viability of each service and educational offering, considering revenue streams, costs, and profit margins.

A comprehensive market analysis will provide valuable insights into the competitive landscape, customer preferences, and growth opportunities, helping Ever-Services make informed strategic decisions and position itself effectively in the market.

* SWOT analysis: A SWOT analysis may be included by completing the boxes below to assess the business’ current environment’s strengths and weaknesses (internal) and opportunities and threats (external). This is a good exercise to go through on an annual basis. After completing the analysis, provide thoughts on: how the business’ strengths can help maximize opportunities and minimize threats; how its weaknesses can slow the company’s ability to capitalize on the opportunities; and how the business’ weaknesses could expose it to threats.

|  |  |  |
| --- | --- | --- |
| STRENGTHS   * Advantage * Capabilities * Assets, people * Experience * Financial reserves * Value proposition * Price, value, quality |  | WEAKNESSES   * Disadvantages * Gap in capabilities * Cash Flow * Suppliers * Experience * Areas to improve * Causes of lose sales |
| OPPORTUNITIES   * Areas to improve * New segments * Industry trends * New products * New innovations * Key partnership | THREATS   * Economy movement * Obstacles faced * Competitor actions * Political impacts * Environmental effects * Loss of key staff * Market demand |

# Operating Plan

Additionally, it is necessary to outline how the company currently and will continue to develop and maintain a loyal customer base. This section includes management responsibilities with dates and budgets and making sure results can be tracked. What are the envisioned phases for future growth and the capabilities that need to be in place to realize growth?

The operating plan describes how the business works. Depending on the type of the business, important elements of this plan should include how the company will bring services to market and how it will support customers. It is the logistics, technology, and basic blocking and tackling of the business.

Depending on the type of business, the following sections may or may not be necessary. Only include what is needed and remove everything else. Remember: try to keep the business plan as short as possible. Excessive detail in this section could easily make the plan too long.

* Payment: Describe the standard payment terms and the payment methods accepted. Describe the pricing plans (one-time service fees, hourly-based fees, markups, and any other fees) and any impact on cash flow.
* Technology: If technology is critical to the business, whether it is part of the service offering or is fundamental to delivering a service, describe the key technologies used that are proprietary. If the business data (company or customer) is at risk, describe the data security plan in place, as well as any backup or recovery in the case of a disaster or outage.
* Key customers: Identify any customers that are important to the success of the business due to a partnership, volume, or pathway to a new market. Also identify any customers who bring in more than 10% of the company’s revenues.
* Key employees and organization: Describe unique skills or experiences that are required of the current team. If necessary, describe any proprietary recruiting or training processes in place. List key employees that are necessary for success. Include an organization chart to support this section.
* Facilities: Describe the type of business facility, whether leased, owned, or a shared business premises. Provide a listing of business locations, their purpose, and future plans for these facilities. If there are no facilities, and the business plans to buy or lease them, include that in this plan.

# Services

We’re providing underneath services for now.

1. **Health services**

Healthcare Information:

1. Healthcare topics

2. Disease prevention

3. Nutrition

4. Mental health

Emergency Services:

1. Contact number of Ambulance

2. Addresses of Hospitals

3. First Aid Instructions

Online Doctors Appointment:

1. Govt. medical doctors

2. Private medical doctors

3. Appointment

4. Scheduling

5. Payment

Vaccine Service:

1. Official Information

2. Vaccine Eligibility

3. Vaccine Registration

4. Vaccine Locator and Appointment Scheduling

Telemedicine Services:

1. Telemedicine Services Directory

2. Prescription Management

3. Payment and Billing

4. Health Records and History

Health Insurance Service:

1. Program Information

2. Application and Enrollment

3. Eligibility Checker

4. Deadline Reminders

5. Account Management

Healthcare Complaints and Feedback:

1. Complaints

2. Feedback

Public Health Research and Data:

1. Health Research

2. Statistic and Data

1. **Education services:**

1.Primary Level Admission:

i. Fill out online admission forms.

ii. Apply for admission to different schools.

iii. Submit admission forms electronically directly to specific schools.

iv. Receive notifications about admission dates and requirements.

v. Download printable admission forms.

1. High School Admission:

i. Take mock admission tests.

ii. criteria for admission through.

iii. Check admission test schedules and results.

iv. Explore different schools' admission criteria and apply accordingly.

3. University Admission:

i. Apply to multiple universities simultaneously.

ii. Receive personalized university recommendations based on academic profile and preferences.

iii. Receive alerts about application deadlines and entrance exams.

4. Apply for Certificate:

i. Track the status of certificate requests and receive notifications about their processing.

ii. Fill out certificate application forms and track processing status.

iii. Request various certificates (e.g., SSC, HSC) digitally

5. Update Certificate Information:

i. Edit and update personal information on certificates directly.

ii. Upload scanned documents for quick and accurate certificate information updates.

6. Certificate Verification:

i. Verify the authenticity of certificates and built-in verification tool.

ii. Scan QR codes on certificates for instant online verification.

7. Lost Certificate Replacement:

i. Report lost certificates and request duplicates.

ii. Track the issuance of duplicate certificates and receive notifications

8. Certification and Recognition:

i. Issuing certificates upon course completion.

ii. Partnering with institutions for official recognition.

9. Progress Tracking:

i. Automated tracking of completed modules and board scores.

ii. Visualized progress reports for self-assessment.

10. Certificate Equivalency:

i. Apply for foreign education or job equivalency assessments.

ii. Receive equivalency results and download certificates digitally.

**3. Law enforcement services:**

1. Public safety

2. Police officers

3. Jurisdiction

4. Crime prevention

5. Investigations

6. Arrest and detention

7. Use of force

8. Community policing

9. Specialized units

10. Body cameras

11. Criminal justice system

12. Training and education

13. Civil rights

14. Technology

15. Accountability

16. Emergency response

17. Legal constraints

18. Diversity and inclusion

19. Budget and resources

20. Challenges

1. **Judicial services:**

1.Adjudication:

i. Established specialized tribunals or courts to handle specific types of cases, such as environmental or commercial disputes.

ii. Implementing case management systems to streamline the adjudication process and reduce delays.

2. Interpreting Laws:

i. Creating a comprehensive database of legal precedents and case law to aid judges in interpreting laws.

ii. Encouraging judicial training programs that

focus on statutory interpretation techniques.

3. Fair Trials:

i. Ensuring access to legal representation for all defendants, especially those from marginalized communities.

ii. Promoting public awareness campaigns on the importance of fair trials and the rights of the accused.

4. Individual Rights:

i. Strengthening constitutional protections for individual rights and freedoms.

ii. Monitoring and addressing any instances of human rights violations within the judicial system.

5. Legal Precedent:

i. Encouraging judges to follow established legal precedents to promote consistency in decision-making.

ii. Periodically reviewing and updating legal precedents to adapt to evolving societal norms and values.

6.Dispute Resolution:

i. Promoting alternative dispute resolution methods like mediation and arbitration to reduce the burden on the court system.

ii. Establishing community-based dispute resolution mechanisms to address local conflicts.

7. Order Maintenance:

i. Enhancing the capacity and training of law enforcement agencies to maintain law and order effectively.

ii. Encouraging community policing and engagement to prevent and address local disturbances.

9. Reviewing Legal Issues:

i. Introducing a system for periodic review of outdated or problematic laws and regulations.

ii. Establishing a legal commission tasked with conducting comprehensive reviews of complex legal issues.

10. Impartiality & Independence:

i. Implementing a merit-based appointment process for judges to ensure their impartiality and independence.

ii. Strengthening safeguards against political interference and external influence on the judiciary.

**5. Public transportation services:**

Certainly, here's a summary of the key steps for booking tickets for various modes of transportation:

Bus Booking:

1. Select your route

2. Select your journey date

3. Choose bus type (AC or non-AC)

4. Select your class

5. Choose your seats

6. Select your payment option for online payment to confirm your ticket

7. Download your online ticket

Train Booking:

1. Select your station

2. Select your journey date

3. Choose a class

4. Select a coach

5. Choose your seats

6. Select your payment option to confirm the ticket

7. Download your online ticket

Metro Rail Booking:

1. Select your station

2. Select your journey date & time

3. Select your payment option to confirm the ticket

4. Download your online ticket

Truck Booking:

1. Select the appropriate types of truck

2. Select the date of the trip

3. Select the time of pickup for products

4. Select the location

5. Make an advance payment to confirm the trip

Water way ticket Booking:

1. Select your station

2. Select your journey date

3. Choose a class

4. Select a coach

5. Choose your seats

6. Select your payment option to confirm the ticket

7. Download your online ticket

**6. Social welfare services:**

Certainly, here is a list of titles for government-provided social welfare services:

1.Cash Assistance/Welfare

2. Food Assistance

3. Unemployment Benefits

4. Housing Subsidies

5. Medicaid

6. Social Security

7. Child Welfare Services

8. Public Education

9. Higher Education Grants and Loans

10. Workforce Development and Training

11. Social Services

12. Disability Services

13. Veterans Services

14. Senior Services

15. Disaster Assistance

1. **Tax and revenue services:**

1.Tax Collection and Assessment

2. Tax Filing Assistance

3. Tax Education and Outreach

4. Tax Refunds and Rebates

5. Online Tax Portals

6. Electronic Filing and Payment Systems

7. Tax Relief Programs

8. Tax Audits and Compliance Checks

9. International Tax Services

10. Tax Policy Development

11. Property Tax Services

12. Sales Tax and Excise Tax Management

13. In-Person Tax Assistance Centers

**9. Defense services:**

Of course, here's a concise list of key points related to defense services:

1. National security

2. Military branches

3. Personnel

4. Equipment and technology

5. Strategy and doctrine

6. Global presence

7. Peacekeeping and humanitarian missions

8. Budget and funding

9. Civil-military relations

10. International cooperation

11. Cybersecurity

12. Nuclear deterrence

13. Veterans affairs

14. Recruitment and training

15. Logistics and supply chain

16. Intelligence and surveillance

17. Strategic alliances

18. Defense industry

19. Doctrine evolution

20. Diplomacy and conflict resolution

**10. Public administration services:**

1. Healthcare

2. Education

3. Public Safety (Police and Fire Services)

4. Infrastructure Development

5. Social Welfare Programs

6. Regulation and Enforcement

7. Justice System (Courts and Correctional Facilities)

8. Public Transportation

9. Environmental Protection

10. Disaster Response and Preparedness

# Financial Plan & Conclution

Ever-Services based on the revenue-sharing model with the government:

Financial Plan Summary:

* Ever-Services operates on a straightforward revenue-sharing model:
* - For every 10 taka (local currency) received from citizens for services, Ever-Services retains 5 taka.
* - The remaining 5 taka is remitted to the government as part of our commitment to supporting public services.